

COVID-19 Flexible cancelation conditions

Flexible cancellation conditions Due to COVID-19
PART OF THE TEXT « CONDITIONS GENERALES DE VENTE »
CANCELATION CONDITIONS / INTERRUPTION OF CONTRACT
According to articles R211-9, R211-10, R211-11 from « code du Tourisme »
In case of justified cancelation, the tenant can received a refund (with deduction of cancelation fees) of paid and collected sums.
The cancellation has to be written registered letter with acknowledgement of receipt, the fees are in the below-described conditions :
Cancellation more than 90 days before arrival :
TIGNES AGENCE by ROC BLANC - CHAMPAGNY AGENCE by ROC BLANC
will refund the advance payment but keep a sum lump of 50 €uros.
Cancellation in between 90 and 30 days before arrival :
25% of the price of the stay will be owed to the TIGNES AGENCE by ROC BLANC - CHAMPAGNY AGENCE by ROC BLANC as a lump sum.
Cancellation less than 30 days before arrival and « NO SHOW»
100 % of the price of the stay will be owed to the TIGNES AGENCE by ROC BLANC - CHAMPAGNY AGENCE by ROC BLANC as a lump sum.
Reduction of the leasing period : in case the tenant wishes to shorten the period agreed upon, for any reason whatsoever, TIGNES AGENCE by ROC BLANC – CHAMPAGNY AGENCE by ROC BLANC is under no obligation towards the tenant and shall not refund him with the portion of rental corresponding to the unused period of time.
In case of exceptional and inevitable circumstances (including a new pandemic event such as Covid19), article L.211-14.II from the French Tourism code will be enforced.
- CANCELLED BOOKING all amount paid is refunded, see our conditions details here below.
- SHORTENED BOOKING we will invoice at prorata temporis with additional costs for charges and services that cannot be reduced

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- French borders are closed by decision of French government due to COVID 19
- Country of origin borders or borders of country you should cross are closed by decision of government due to COVID 19
- Government of country of origin does not allow non essential travels due to COVID 19
- Airports / Railway station are closed in France or in country of origin due to COVID 19
- Kilometers restrictions around your home due to COVID 19
- Quarantining (14 days on any other lockdown duration) required by France or by country of origin due to COVID 19
- Government ordinance compels us to close the accomodation due to COVID 19
- Ski lift and/or ski resort are closed due to COVID 19

Client can subscribe an insurance CHAPKA and ask for refund directly to them for the following reason :
if the Insured, his Spouse or a member of his Family as well as any person usually living with the Insured has been diagnosed positive for COVID-19 before the scheduled departure date travel.

Car park

linen

tax and security deposit

in Tignes :

Le Palafour,
73320 Tignes le Lac
Tél. 04 79 06 53 22

in Champagny :

Le Reclaz,
73350 Champagny en Vanoise
Tél. 04 79 55 05 77

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